

Knoll Surgery

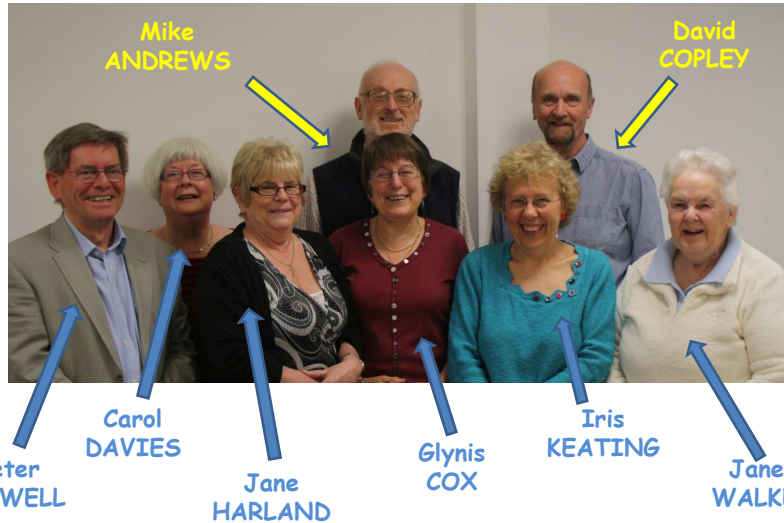


Patient Group

Who are the Patient Group?



Who's on the committee?



What have we done?

- Setting up the group
- Attending Western Cheshire meetings
- Applying pressure to get the Surgery to use an 01928 phone number
- Starting Incredible Edible
- Conducting a pharmacy survey with patients
- Running a coffee morning at Kingsley flu clinic
- Carrying out a dry-run CQC inspection on the Surgery

What's next?

- Continue with Incredible Edible
- Improve the demographics of the committee
- Improve communication with patients
- Improve health awareness to people who don't normally come to the surgery
- Improve patients understanding of when to use the Surgery, out-of-hours and A&E
- Investigate the causes of DNAs
- Repeat the pharmacy survey with patients
- Run another coffee morning at Kingsley flu clinic

What do we need to do it?

Your Help



Questions...