

This tool allows you to view the practice results for the GP Patient Survey. This Department of Health survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Waiting times

THE KNOLL

Q19 How long after your appointment time do you normally wait to be seen?

I don't normally have appointments at a particular time	5	3%	
Less than 5 minutes	17	10%	
5 to 15 minutes	114	67%	
More than 15 minutes	27	16%	
Can't remember	8	5%	
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	171		

Q20 How do you feel about how long you normally have to wait to be seen?

I don't normally have to wait too long	138	78%	
I have to wait a bit too long	23	13%	
I have to wait far too long	8	4%	
No opinion/doesn't apply	9	5%	
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	178		