

This tool allows you to view the practice results for the GP Patient Survey. This Department of Health survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Last nurse appointment

THE KNOLL

**Q23a Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Giving you enough time**

Very good	85	50%	
Good	59	35%	
Neither good nor poor	6	4%	
Poor	1	1%	
Very poor	0	0%	
Doesn't apply	18	11%	
Good (total)	144	85%	
	169		

**Q23b Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Listening to you**

Very good	76	46%	
Good	67	40%	
Neither good nor poor	6	4%	
Poor	1	1%	
Very poor	0	0%	
Doesn't apply	16	10%	
Good (total)	143	86%	
	166		

**Q23c Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Explaining tests and treatments**

Very good	66	40%	
Good	67	41%	
Neither good nor poor	12	7%	
Poor	2	1%	
Very poor	0	0%	
Doesn't apply	18	11%	
Good (total)	133	81%	
	165		

**Q23d Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Involving you in decisions about your care**

Very good	49	30%	
Good	52	32%	
Neither good nor poor	20	12%	
Poor	1	1%	
Very poor	0	0%	
Doesn't apply	41	25%	
Good (total)	101	62%	
	163		

This tool allows you to view the practice results for the GP Patient Survey. This Department of Health survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Last nurse appointment

THE KNOLL

**Q23e** Last time you saw or spoke to a **nurse** from your GP surgery, how good was that nurse at the following? Treating you with care and concern

Very good	75	45%	
Good	65	39%	
Neither good nor poor	8	5%	
Poor	0	0%	
Very poor	0	0%	
Doesn't apply	18	11%	
Good (total)	140	84%	
	166		

**Q24** Did you have confidence and trust in the nurse you saw or spoke to?

Yes, definitely	102	62%	
Yes, to some extent	43	26%	
No, not at all	0	0%	
Don't know/can't say	20	12%	
	165		